

Marshall Leasing Driver App User Guide

As part of your vehicle lease with Marshall Leasing, you have access to the Driver App, powered by our system provider, Jaama.

The Driver App is designed to give drivers a smoother, smarter and more connected experience on the road. It brings together everything you need to manage your vehicle in one place. From essential documents and maintenance reminders to real-time support and easy access to key services. The Driver App keeps everything organised and accessible, helping you to drive with confidence.

The Driver App supports you throughout the full lifecycle of your vehicle. Functionality includes reporting mileage, booking a service, checking contract details or requesting Breakdown Assistance, the Driver App streamlines each task with clear guidance. It's designed to make vehicle in life processes simpler, reduce downtime and ensure you always have the information you need at your fingertips.

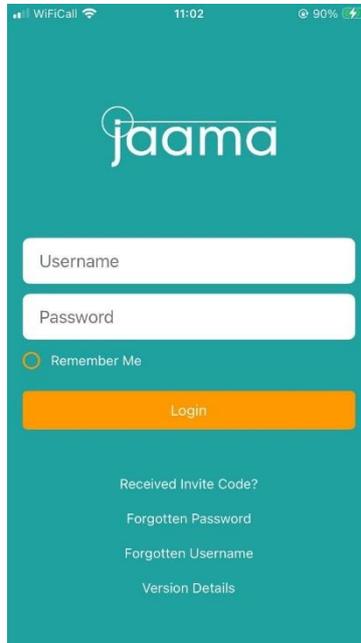
Set out below is a step-by-step process to download the Driver App.

1. Download and Login

Using a smart phone, access the App store via Google or Apple and search for “MyVehicle”. Please download once the following App is presented:

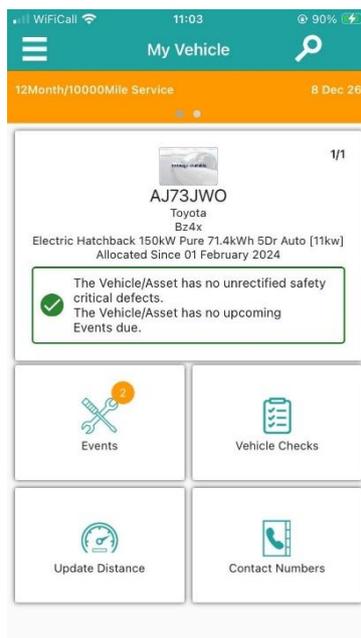


Once downloaded the home screen will be presented as below, select the “Received Invite Code?” menu option and enter the code within the email this guide was attached to. Set up a username (this will typically be the email address used as part of the onboarding) and password to access the platform.



2. Vehicle Information and App Navigation

Once you have successfully registered and logged in, you should be presented with a home screen as below displaying the details of your specific vehicle:

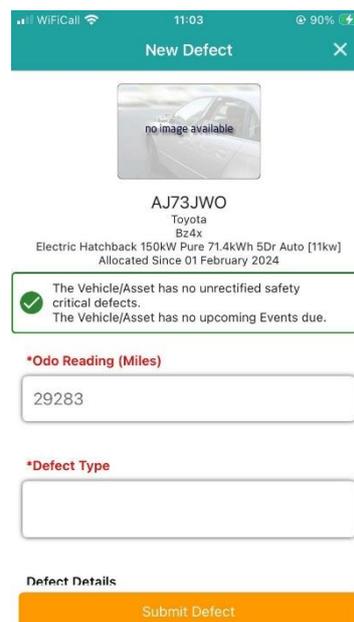


The home screen shows a live status of your vehicle, including any outstanding service or maintenance items that should be actioned. The home screen also allows access to the key features within the Driver App via the 4 square tiles beneath the vehicle information: Events, Vehicle Checks, Update Distance and Contact Numbers.

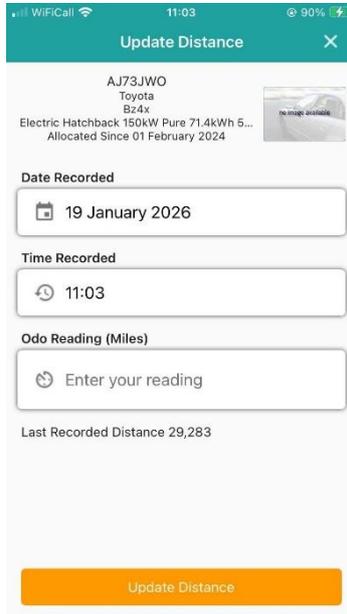
Events: This tab contains information on upcoming service and maintenance items, such as the next service and MOT requirements as example.



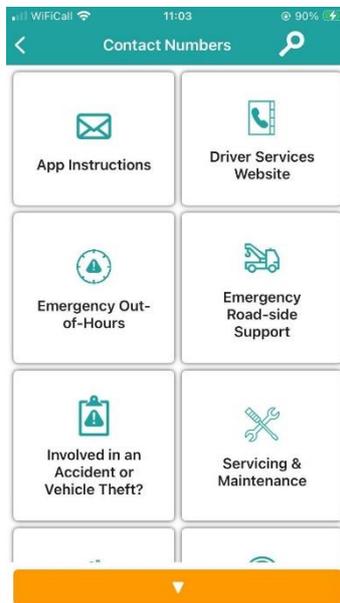
Vehicle Checks: This allows for drivers to update with defects in order to contact Marshall Leasing, as well as show drivers if there are any recalls or defect requirements they need to be aware of.



Update Distance: The feature allows for drivers to manually update their vehicle mileage as required.



Contact Numbers: Contains all of the key driver related contact information, phone numbers and Driver Services website links. This area of the Driver App provides you with immediate access to all of the Marshall Leasing vehicle services and capabilities.



If you have any issues accessing the Marshall Leasing Driver App, please contact a member of the Marshall Leasing Customer Services team on 01480 414541.